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## Did you know?

Did you know that each document, letter and statement that IPERS generates on your behalf is saved in [My Account](#)? You can view these at any time. Simply log in to My Account and click on the Documents tab.

Need help logging in? Check out our [Logging in to My Account](#) video.



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## Beware of IPERS imposters

IPERS is committed to protecting your personal information and takes steps to prevent fraud and identity theft.

The safest way to communicate with IPERS is by phone. Or you can use My Account to access and update information related to your retirement account. My Account is the secure, self-service system that allows you to view a history of letters and documents, view a record of your IPERS contributions, update your beneficiaries and more.

Be aware of official-looking scam emails that attempt to obtain your personal information by directing you to click to a fraudulent website. IPERS is the **ONLY** source that can provide confidential details about your retirement benefit.

These tips can help you determine the authenticity of communication from IPERS.

- IPERS does not solicit personal information like Social Security numbers or bank account information by email, which is not a secure form of communication.
- IPERS does not typically make outbound calls to members asking for personal details unless you have specifically requested a call from us.

- IPERS will only call you during business hours, 7:30 a.m. – 5:00 p.m. Central Time, Monday – Friday.
- IPERS staff emails end with @ipers.org.
- Only IPERS staff can access your IPERS account.
- IPERS staff will never offer to meet at your home.
- IPERS staff do not sell insurance products.
- IPERS staff can provide information about your IPERS benefits only; we do not provide financial planning services.
- IPERS staff will not cold call you offering to set up a meeting to discuss your benefits.

Whenever you receive an email with IPERS-related information, you are welcome to [email us](#) to confirm the legitimacy of that email.

Visit the [IPERS Fraud Prevention page](#) for more information.

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## Stay connected with us on social media

Connect with IPERS on [Facebook](#), [X](#), [LinkedIn](#) and [YouTube](#) for valuable updates, tips and resources. Invite your friends to follow IPERS too.



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