

Member Update

Iowa Public Employees' Retirement System
August 2020

Welcome Message from IPERS CEO, Gregory S. Samorajski

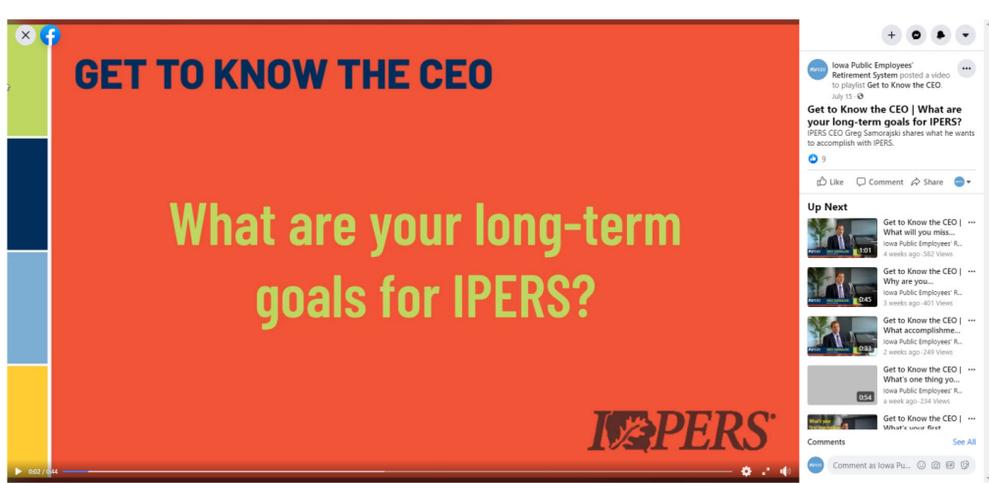
I've been at the helm of IPERS for nearly four months, and each day I'm increasingly impressed with our team's commitment to you, our members. While the majority of our staff continues to work remotely, the information below shows how our services haven't skipped a beat. Going forward, IPERS will continue to monitor the best and safest ways to support your needs, as the health and safety of our staff and our members is our top priority. When you need us, we are available by phone, email or online conferencing.

| | FY2019 | FY2020 |
|---|--------|--------|
| Phone Calls Received | 89,538 | 92,545 |
| Number of Members COUNSELED | 7,331 | 7,593 |
| Number of Benefit Estimates Prepared | 33,107 | 31,078 |

Regards,
Greg Samorajski
CEO

Get to Know the CEO Videos

Don't follow us on Facebook? You're missing out! Each week this summer, we featured Get to Know the CEO videos to provide our members the opportunity to learn more about Greg and his goals for IPERS. [Catch up on all the videos](#) and follow us to stay connected with all things IPERS.



Member Education

Take advantage of these upcoming opportunities to learn more about IPERS as part of your retirement planning process. Additional dates will be announced soon.

Ready, Set, Retire Workshop



Livestream, All-day Workshop
Ideal for State Employees within five years of retirement

This workshop is an in-depth guide to retirement preparation for State employees. Upcoming workshops include:

- October 15, 2020, 9 a.m. - 3 p.m., [Register today](#)
- November 19, 2020, 9 a.m. - 3 p.m., [Register today](#)
- December 10, 2020, 9 a.m. - 3 p.m., [Register today](#)

Understanding Your IPERS Benefits



Livestream, One-hour
Ideal for all members within five years of retirement

Your quick-start guide to retirement preparation for all IPERS members. Upcoming dates are:

- September 17, 2020, Noon, [Register today](#)



TALK WITH AN
IPERS COUNSELOR
Face-to-Face
VIA ZOOM.

Call 800-622-3849 to schedule an online appointment.

Did you know IPERS offers online counseling via Zoom? Online retirement counseling is an easy, convenient way to connect with an IPERS Retirement Counselor. It allows you to meet with a counselor face-to-face, discuss your specific retirement situation and have your IPERS questions answered. Call IPERS at 800-622-3849 to schedule your online appointment today.

MY ACCOUNT

Your IPERS retirement toolkit

With My Account, you can:

- ✓ Update your contact information
- ✓ Designate your beneficiary
- ✓ Generate estimates of future benefits
- ✓ Explore the value of your IPERS account

Beginning in 2021, IPERS members who have logged in to My Account will receive their annual statements online rather than by mail.

Haven't accessed My Account yet? Call 800-622-3849 to set it up.